

# UPPER VALLEY NATURAL HEALTH CENTER

## Patient Registration Form

### PATIENT INFORMATION

First Name: \_\_\_\_\_ MI: \_\_\_\_\_ Last Name: \_\_\_\_\_

Previous Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Gender: \_\_\_\_\_

Mailing Address: \_\_\_\_\_ Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Employer/School: \_\_\_\_\_ E-mail Address: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ Contact's Phone(s): \_\_\_\_\_

Emergency Contact is my: (specify relationship) \_\_\_\_\_

How did you hear about us?  Friend/Family  Medical Referral  Newspaper Ad  Website  Yellow Pages

### RESPONSIBLE PARTY INFORMATION if someone other than the patient is financially responsible for the patient's account.

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

### INSURANCE INFORMATION Please provide your insurance card(s) for photocopying.

Primary Insurance Company: \_\_\_\_\_ Insurance Phone: \_\_\_\_\_

Subscriber's Name: \_\_\_\_\_ Subscriber's Date of Birth: \_\_\_\_\_

Patient's Relationship to Subscriber: (check one)  Self  Spouse  Child

Secondary Insurance Company: \_\_\_\_\_ Insurance Phone: \_\_\_\_\_

I have a  Health Savings Account (HSA)  Health Reimbursement Arrangement (HRA)  Flex Spending Account (FSA)

### **PAYMENT IS EXPECTED AT THE TIME OF SERVICE.**

This includes amounts due for insurance co-pays and any natural medicines dispensed.

Email consultations and functional labs not covered by insurance are the patient's responsibility.

We accept cash, personal checks and credit cards (MasterCard, Visa, American Express, Discover.)

**Returned Checks:** There will be a charge of \$25 for each returned check.

**Cancellations:** Please provide at least 24 hours advance notice if an appointment needs to be rescheduled or cancelled.

**There is a \$50 charge for missed appointments or late cancellations.**

**(OVER)**

# UPPER VALLEY NATURAL HEALTH CENTER

## Contact Preferences

In general, the HIPAA Privacy Rule gives individuals the right to request a restriction on uses and disclosures of their protected health information (PHI). Individuals have the right to request receipt of confidential communications from us by alternative means or at alternative locations.

**I wish to be contacted in the following manner:** (check all that apply)

TELEPHONE COMMUNICATION: appointment reminders, requests to call office on billing or medical matters

Cell Phone: \_\_\_\_\_

OK to leave message with detailed information

Leave office name and call-back number ONLY

Home Phone: \_\_\_\_\_

OK to leave message with detailed information

Leave office name and call-back number ONLY

Work Phone: \_\_\_\_\_

OK to leave message with detailed information

Leave office name and call-back number ONLY

WRITTEN COMMUNICATION: appointment reminders, lab results, billing statements

Mail to my home address

Do NOT mail to home address. Please mail to:

\_\_\_\_\_

\_\_\_\_\_

EMAIL COMMUNICATION: administrative matters (supplement re-orders, etc.), conversations with physician via email regarding my health care

Email address: \_\_\_\_\_

OK for administrative use

OK for medical consultations

*I understand that information sent via email is not considered secure and may result in the accidental disclosure of personal health information.*

\_\_\_\_\_  
Signature of Patient

\_\_\_\_\_  
Patient's Name (PRINT)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Guardian / Legal Representative

\_\_\_\_\_  
Name and Title of Guardian / Legal Representative (PRINT)

\_\_\_\_\_  
Date

(OVER)

FOR OFFICE USE ONLY: Record of Disclosures						
Date	Disclosed to Whom	Authorized	Purpose	By Whom Disclosed	Type	Method

Type key: T=Treatment Records, P=Payment Information, O=Healthcare Operations; A=Authorization on file; D=Discretionary

# UPPER VALLEY NATURAL HEALTH CENTER

## Patient Agreement

Please initial each section of this agreement and sign at the end.

### CONSENT TO CARE

PATIENT INITIALS: \_\_\_\_\_

You are the most important person on your health care team. You are entitled to receive clear and understandable information about the treatment options for your health concerns.

I wish to be treated by the health care provider(s) at Upper Valley Natural Health Center. I understand that this care may include any of the following procedures and therapies as necessary to properly evaluate, diagnose and treat my health concerns: physical exams; diagnostic imaging (X-rays, ultrasound, etc.); venipuncture, Pap smears and other specimen collection for diagnostic labwork; dietary and lifestyle counseling; botanical medicines, homeopathic medicines, nutrient therapy (including oral, intramuscular injection or intravenous infusion); soft tissue and bony manipulations; hormonal therapies and prescription medications.

I understand that I may ask questions regarding my individual treatment and that I am free to refuse any specific procedure or treatment or to terminate care at any time. I have the right to seek a second opinion from another health care professional. With this knowledge, I consent to the routine evaluation and treatment deemed necessary or advisable by the health care provider(s) responsible for my care, realizing that no guarantees have been given to me by Upper Valley Natural Health Center.

### AUTHORIZATION TO RELEASE MEDICAL INFORMATION

PATIENT INITIALS: \_\_\_\_\_

I agree to authorize Upper Valley Natural Health Center to use and/or disclose my health information as necessary to treat me, to obtain payment for services, and to conduct other internal health care operations as described in the Notice of Privacy Practices.

In addition, I authorize Upper Valley Natural Health Center to disclose my protected health information (PHI) and/or discuss my care with the following specific individuals:

Physicians: \_\_\_\_\_

Other Healthcare Practitioners: \_\_\_\_\_

Family Members or other Individuals: \_\_\_\_\_

### AUTHORIZATION TO ASSIGN INSURANCE BENEFITS

PATIENT INITIALS: \_\_\_\_\_

If I have health care insurance, I agree that Upper Valley Natural Health Center (UVNHC) may bill these insurers and they may make their payments directly to UVNHC. I understand that I am liable to UVNHC for all related charges, whether or not covered by insurance, and the amount I am charged by UVNHC will be based on the benefits of my individual policy.

### STATEMENT OF FINANCIAL RESPONSIBILITY

PATIENT INITIALS: \_\_\_\_\_

I acknowledge that I am legally responsible for all charges for the services provided to me by Upper Valley Natural Health Center to the extent that those charges are not covered or paid by my insurance carrier/health plan or other payment source such as Medicare or Medicaid. I understand that my insurance carrier/health plan may not approve or pay for the medical services provided by Upper Valley Natural Health Center. I understand that I am personally responsible for payment of all charges not paid in full, co-payments, policy deductibles, and co-insurance, *except where my liability is limited by contract or State or Federal law.* (OVER)

2456 Christian Street, Suite 102 • White River Junction, VT 05001 • Phone (802) 281-6989 • Fax (802) 281-6988

**NON-COVERED AND/OR NON-MEDICALLY NECESSARY SERVICES**

**PATIENT INITIALS: \_\_\_\_\_**

I acknowledge that I am legally responsible for all charges associated with the provision of non-covered and/or non-medically necessary services. I understand Upper Valley Natural Health Center is not responsible for ensuring that I understand which services are not covered or are not considered medically necessary by my insurance carrier/health plan *except where required by contract or State or Federal law*. I understand it is my responsibility to review my insurance plan benefits and accept responsibility for payment should I choose to proceed with care.

**PATIENT POLICIES**

**PATIENT INITIALS: \_\_\_\_\_**

I acknowledge that I have received and understand the policies for patients as written in the Welcome Letter.

\_\_\_\_\_  
**Signature of Patient**

\_\_\_\_\_  
**Signature of Guardian / Legal Representative**

\_\_\_\_\_  
Patient's Name (PRINT)

\_\_\_\_\_  
Name and Title of Guardian / Legal Representative (PRINT)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date

**ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES**

I hereby acknowledge that I have been offered a copy of Upper Valley Natural Health Center's Notice of Privacy Practices that outlines the types of uses and disclosures that may occur involving my protected health information, describes my rights, and explains how I may exercise those rights. I understand that a record will be kept of the health services provided to me. This record will be kept confidential and will not be released to others unless so directed by me or my representative or otherwise permitted or required by law. I understand that if I have questions or complaints, I may contact the Upper Valley Natural Health Center at 802-281-6989. I also understand that I am entitled to receive updates upon request if Upper Valley Natural Health Center amends or changes its Notice of Privacy Practices in a material way.

\_\_\_\_\_  
**Signature of Patient**

\_\_\_\_\_  
**Signature of Guardian / Legal Representative**

\_\_\_\_\_  
Patient's Name (PRINT)

\_\_\_\_\_  
Name and Title of Guardian / Legal Representative (PRINT)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date

**FOR OFFICE USE ONLY: Unable to Obtain Acknowledgement of Receipt**

This section serves as a record of Upper Valley Natural Health Center's good faith effort to obtain written acknowledgement from the patient of receipt of the Notice of Privacy Practices. Patient was given a copy of the notice on: \_\_\_\_\_.

- Patient refused to sign acknowledgement.
- Patient is physically unable to sign acknowledgement.
- Other: \_\_\_\_\_

# UPPER VALLEY NATURAL HEALTH CENTER

## Adult Health History

First Name: \_\_\_\_\_ MI: \_\_\_\_\_ Last Name: \_\_\_\_\_

Preferred Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_ Gender: \_\_\_\_\_

How do you self-identify? \_\_\_\_\_

**Present Health Concerns:** *Please list your top 2 health concerns, including date of onset and severity.*

1. \_\_\_\_\_

2. \_\_\_\_\_

What do you believe is causing your most important health concerns? \_\_\_\_\_

What goals do you have for your visit today? \_\_\_\_\_

**Healthcare Practitioners:** *Please list your current medical practitioners with their contact information.*

	Practitioner's Name	Office Name	City	Phone
Primary Care				
OB/Gyn				
Pharmacy				

**Medications:** *Please list all prescription drugs, over-the-counter medications, and supplements (vitamins, minerals, nutrients, herbs, homeopathic remedies, etc.) that you are currently taking.*

Medication/Supplement	Reason	Date began	Dose/Timing

**Allergies:** *Please list and describe any severe or life-threatening allergies (medications, stings, foods, etc.):*

NONE or \_\_\_\_\_ **(OVER)**

**Review of Systems:** Check  symptoms that you currently experience.

<b>Constitutional</b>	<b>Heart &amp; Circulation</b>	<b>Stomach &amp; Digestion</b>	<b>FEMALE Reproductive</b>
Max weight: _____ Year: _____	<input type="radio"/> Heart murmur	<input type="radio"/> Bad breath	Last menstrual period: _____
Min weight: _____ Year: _____	<input type="radio"/> Irregular heartbeat	<input type="radio"/> Excessive thirst	Age period started: _____ yrs
Current height: _____ wt: _____	<input type="radio"/> Heart palpitations	<input type="radio"/> Difficulty swallowing	Length of flow: _____ days
<input type="radio"/> Appetite or Weight change	<input type="radio"/> Chest pain	<input type="radio"/> Indigestion	Length of cycle: _____ days
<input type="radio"/> Fevers or Chills	<input type="radio"/> Lightheaded	<input type="radio"/> Belching	# Pregnancies: _____
<input type="radio"/> Sweats	<input type="radio"/> Fainting	<input type="radio"/> Heartburn or Reflux	# Live births: _____
<input type="radio"/> Feeling hot or cold	<input type="radio"/> Deep leg pain on walking	<input type="radio"/> Nausea	# Miscarriages: _____
<input type="radio"/> Fatigue	<input type="radio"/> Varicose veins	<input type="radio"/> Vomiting	# Abortions: _____
<input type="radio"/> Weakness	<input type="radio"/> Swelling of feet / ankles	<input type="radio"/> Abdominal pain or cramping	Last Pap smear: _____
<b>Eyes</b>	<input type="radio"/> Cold hands or feet	<input type="radio"/> Gas or Bloating	Last Mammogram: _____
<input type="radio"/> Eye pain	<input type="radio"/> Easy bruising	# Bowel movements/ day: _____	Last Bone scan: _____
<input type="radio"/> Poor night vision	<b>Chest &amp; Lungs</b>	<input type="radio"/> Constipation	<input type="radio"/> Irregular menstrual cycle
<input type="radio"/> Glasses or Contacts	<input type="radio"/> Shortness of breath:	<input type="radio"/> Loose stools or Diarrhea	<input type="radio"/> Bleeding between periods
<input type="radio"/> Blurred or Double vision	<input type="checkbox"/> At rest <input type="checkbox"/> Walking <input type="checkbox"/> Lying down	<input type="radio"/> Mucus in stool	<input type="radio"/> Heavy periods
<input type="radio"/> Cataracts or Glaucoma	<input type="radio"/> Wheezing or asthma	<input type="radio"/> Blood in stool	<input type="radio"/> Painful periods
<input type="radio"/> Dry eyes	<input type="radio"/> Cough: wet or dry	<input type="radio"/> Anal pain or itching	<input type="radio"/> Premenstrual syndrome
<b>Ears, Nose, Mouth, Throat</b>	<input type="radio"/> Breast lump or pain	<input type="radio"/> Hemorrhoids	<input type="radio"/> Pelvic pain
<input type="radio"/> Ringing in ears	<input type="radio"/> Nipple discharge	<input type="radio"/> Hernia	<input type="radio"/> Abnormal pap smear
<input type="radio"/> Earaches	<input type="radio"/> I do self breast exams	<input type="radio"/> Jaundice	<input type="radio"/> Vaginal discharge
<input type="radio"/> Itchy ears	<b>Neurological</b>	<b>Muscles &amp; Joints</b>	<input type="radio"/> Vaginal itching or soreness
<input type="radio"/> Excessive ear wax	<input type="radio"/> Dizziness	<input type="radio"/> Neck pain	<input type="radio"/> Sores on genitals
<input type="radio"/> Hearing loss or hearing aid	<input type="radio"/> Poor balance	<input type="radio"/> Back pain	<input type="radio"/> Infertility
<input type="radio"/> Nosebleeds	<input type="radio"/> Poor coordination	<input type="radio"/> Morning stiffness: _____ hours	<input type="radio"/> Sexual difficulties
<input type="radio"/> Stuffy or Runny nose	<input type="radio"/> Tremors or shaking	<input type="radio"/> Joint Pain: indicate R or L	<input type="radio"/> Pain with intercourse
<input type="radio"/> Postnasal drip	<input type="radio"/> Seizures	<input type="radio"/> wrist	<input type="radio"/> fingers
<input type="radio"/> Sinus problems	<input type="radio"/> Headaches	<input type="radio"/> elbow	<input type="radio"/> shoulder
<input type="radio"/> Change in taste or smell	<input type="radio"/> Numbness or tingling	<input type="radio"/> hip	<input type="radio"/> knee
<input type="radio"/> Snoring or Sleep apnea	<input type="radio"/> Nerve pain	<input type="radio"/> ankle	<input type="radio"/> foot
<input type="radio"/> Teeth or Gum problems	<input type="radio"/> Memory loss	<input type="radio"/> Joint swelling	<b>MALE Reproductive</b>
<input type="radio"/> Dentures	<input type="radio"/> Brain fog	<input type="radio"/> Joint replacements	<input type="radio"/> Sores on genitals
<input type="radio"/> Grinding teeth	<input type="radio"/> Poor concentration	<input type="radio"/> Muscle pain	<input type="radio"/> Discharge
<input type="radio"/> Mouth sores	<input type="radio"/> Hyperactivity	<input type="radio"/> Muscle weakness	<input type="radio"/> Testicle lump/swelling/pain
<input type="radio"/> Dry mouth	<input type="radio"/> Impulsivity	<input type="radio"/> Muscle cramps	<input type="radio"/> Prostate problems
<input type="radio"/> Sore throat	<input type="radio"/> Changes in speech	<b>Skin, Hair, Nails</b>	<input type="radio"/> Infertility
<input type="radio"/> Hoarseness	<b>Mental &amp; Emotional</b>	<input type="radio"/> Acne	<input type="radio"/> Sexual difficulties
<input type="radio"/> Lump in throat	<input type="radio"/> Mood swings	<input type="radio"/> Dry skin or Itchy skin	<input type="radio"/> I do self testicular exams
<input type="radio"/> Jaw clicking or pain	<input type="radio"/> Anger, frustration, irritability	<input type="radio"/> Rashes or Hives	<b>Bladder &amp; Kidney</b>
<b>Immune System</b>	<input type="radio"/> Sadness or depression	<input type="radio"/> Flushing or Discoloration	<input type="radio"/> Frequent / Urgent urination
<input type="radio"/> Frequent infections	<input type="radio"/> Suicidal thoughts /self-harm	<input type="radio"/> Moles or Growths	<input type="radio"/> Painful urination
<input type="radio"/> Sensitivity to foods	<input type="radio"/> Anxiety or worry	<input type="radio"/> Poor wound healing	<input type="radio"/> Blood or Pus in urine
<input type="radio"/> Sensitivity to chemicals	<input type="radio"/> Phobias or obsessions	<input type="radio"/> Hair loss	<input type="radio"/> Recurrent infections
<input type="radio"/> Lymph gland swelling / pain	<input type="radio"/> Insomnia or disrupted sleep	<input type="radio"/> Nail problems	<input type="radio"/> Waking to urinate
			<input type="radio"/> Interrupted flow
			<input type="radio"/> Loss of bladder control

**Past Medical History:** Please list the date of or your age at each event.

Serious Illnesses and Injuries: \_\_\_\_\_

Surgeries: \_\_\_\_\_

Hospitalizations: \_\_\_\_\_

Date of last annual physical: \_\_\_\_\_ Blood tests: \_\_\_\_\_ Colonoscopy: \_\_\_\_\_

**Childhood Illnesses:** Please check all that apply: Your health as a child was:  Good  Fair  Poor

- |                                      |                                      |                                       |                                     |
|--------------------------------------|--------------------------------------|---------------------------------------|-------------------------------------|
| <input type="radio"/> Chicken Pox    | <input type="radio"/> Measles        | <input type="radio"/> Pneumonia       | <input type="radio"/> Scarlet Fever |
| <input type="radio"/> Diphtheria     | <input type="radio"/> Mononucleosis  | <input type="radio"/> Polio           | <input type="radio"/> Strep Throat  |
| <input type="radio"/> Ear Infections | <input type="radio"/> Mumps          | <input type="radio"/> Rheumatic Fever |                                     |
| <input type="radio"/> German Measles | <input type="radio"/> Whooping cough | <input type="radio"/> Tonsillitis     |                                     |

**Personal and Family Medical History:** Check  each condition that applies to you and your biological family.

KEY: P=Paternal; M=Maternal GF=Grandfather; GM=Grandmother	YOU	Parents		Grandparents				Siblings or Children					
		Mom	Dad	MGM	MGF	PGM	PGF						
<b>AGE</b> ⇒													
<input checked="" type="checkbox"/> Check if DECEASED ⇒		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Anemia													
Bleeding or Clotting Disorder													
Seasonal Allergies													
Eczema													
Asthma													
COPD / Emphysema													
Diabetes													
Thyroid disorder													
Osteoporosis													
Arthritis / Joint Disease													
Autoimmune Disease													
Celiac Disease													
Crohn's Dis. / Ulcerative Colitis													
Liver Disease / Hepatitis													
Gall Bladder Disease													
Kidney Stones or Disease													
Heart Attack / Heart Disease													
High Blood Pressure													
High Cholesterol													
Stroke													
Migraines													
Epilepsy or Seizures													
Alzheimer's or Dementia													
Tobacco / Alcohol / Drug Abuse													
Disordered Eating or Exercising Abuse or Trauma													
Anxiety / Panic Attacks / PTSD													
Depression / Suicide attempt													
Schizophrenia													
Cancer (what type?)													
Agricultural or Toxin Exposure													
Other:													

**Social History**

Marital status:  Single  Significant Other  Married / Civil Union  Divorced  Widowed  
 # Years: \_\_\_\_ My relationship is:  Physically Unsafe  Emotionally Unsafe  Loving  Supportive  
 Do you have any children?  Yes  No Please list their age(s): \_\_\_\_\_  
 Household:  Alone  Roommate(s)  Spouse/Significant other  Children  Grandchildren  Parent  
 Education level:  High school  College  Graduate school  Other: \_\_\_\_\_  
 Occupation:  Student  Work  Homemaker  Unemployed  Volunteer  Retired  Disability  
 School/Job(s): \_\_\_\_\_ Hours per week: \_\_\_\_\_  
 Memories of your childhood:  Mostly happy  Mostly painful  Normal  Don't recall  
 Do you find your life:  Unsatisfactory  Too demanding  Boring  Satisfactory  Wonderful

**Lifestyle and Personal Habits:**

What are your primary sources of stress? \_\_\_\_\_  
 How much does stress impact your life? \_\_\_\_\_ Hours of play & relaxation per week? \_\_\_\_\_  
 How do you manage stress and take care of yourself? \_\_\_\_\_

Are you:

Currently sexually active?  Yes  No Partners: # \_\_\_\_  Male  Female Contraception: \_\_\_\_\_  
 Satisfied with your sex life?  Yes  No If no, why? \_\_\_\_\_  
 Satisfied with your social life?  Yes  No If no, why? \_\_\_\_\_  
 Satisfied with your spiritual life?  Yes  No If no, why? \_\_\_\_\_  
 Satisfied with your work?  Yes  No If no, why? \_\_\_\_\_

Do you:

Exercise regularly?  Yes  No If no, why? \_\_\_\_\_  
 Which activities? \_\_\_\_\_  
 Sleep soundly and wake rested?  Yes  No If no, why? \_\_\_\_\_  
 Use tobacco?  Yes  No Quit date \_\_\_\_\_ Total years: \_\_\_\_\_ Amount /day: \_\_\_\_\_  
 Drink alcohol?  Yes  No Quit date \_\_\_\_\_ Type: \_\_\_\_\_ Drinks /week: \_\_\_\_\_  
 Use non-prescribed drugs?  Yes  No Quit date \_\_\_\_\_ Type: \_\_\_\_\_ How often: \_\_\_\_\_  
 Drink caffeinated beverages?  Yes  No Type? \_\_\_\_\_ Drinks /day: \_\_\_\_\_  
 Have guns or other weapons in your home?  Yes  No Are they stored securely?  Yes  No

**Diet:** Please describe your typical meals.

Breakfast Time: _____	Lunch Time: _____	Dinner Time: _____	Snacks Times: _____

Do you have any dietary restrictions? \_\_\_\_\_  
 Protein Sources:  Beef  Pork  Poultry  Fish  Shellfish  Eggs  Dairy  Soy  Beans  Nuts  
 How often do you eat out? \_\_\_\_\_ What are your food cravings? \_\_\_\_\_  
 Water: \_\_\_\_\_ ounces per day Other beverages: \_\_\_\_\_

**This form has been reviewed by the physician with the patient.** \_\_\_\_\_  
 Physician Signature Date



# UPPER VALLEY NATURAL HEALTH CENTER

Rebecca Chollet, ND

2456 Christian Street

White River Junction, VT 05001

Phone (802) 281-6989 • Fax (802) 281-6988

## Our Fees

*as of January 1, 2024*

Under the federal No Surprises Act, health care providers are required to give an estimate of the total cost of medical services to patients who self-pay in order to protect patients from unexpected medical bills. **If you are uninsured, if you choose not to use your health insurance, or if Dr. Becky Chollet is out-of-network with your plan, you may request a written Good-Faith Estimate for any service you wish to schedule at our office.**

As a streamlined solution to this requirement, we are disclosing our fees for typical office visits, procedures, and lab services that Dr. Becky provides at the Upper Valley Natural Health Center.

New Patient – First Office Visit			
Complexity	Time	CPT	Fee
Straightforward	15 – 19 min	99202	115. <sup>00</sup>
Low	30 – 44 min	99203	170. <sup>00</sup>
Moderate	45 – 59 min	99204	245. <sup>00</sup>
High	60 – 74 min	99205	306. <sup>25</sup>
Established Patient – Follow-Up Office Visits			
Complexity	Time	CPT	Fee
Straightforward	10 – 19 min	99212	75. <sup>00</sup>
Low	20 – 29 min	99213	120. <sup>00</sup>
Moderate	30 – 39 min	99214	170. <sup>00</sup>
High	40 – 54 min	99215	237. <sup>50</sup>
Prolonged Office Visit	15 min	99417	87. <sup>50</sup>
Prolonged Indirect Care	30 – 74 min	99358	170. <sup>00</sup>
Established Patient - Telehealth Phone Visits			
Brief	5 – 10 min	99441	30. <sup>00</sup>
Straightforward	11 – 19 min	99442	60. <sup>00</sup>
Low	20 – 20 min	99443	96. <sup>00</sup>
Procedures		CPT	Fee
Earwax Extraction (one ear)		69210	85. <sup>00</sup>
Injection		96372	35. <sup>00</sup>
Finger Stick		36416	12. <sup>50</sup>
In-Office Labs		CPT	Fee
Urinalysis - Dipstick		81002	5. <sup>00</sup>
Rapid Strep		87880	30. <sup>00</sup>
POS Blood Glucose – Finger		82962	11. <sup>25</sup>

### Please note:

- Specific service(s) from the above list are chosen at the end of your visit based on an industry-wide standard that considers complexity of medical decision making and time devoted to care.

- In-network insurance contracts may limit allowable rates below our posted fees, which may provide you some savings.
- Only some insurance plans cover audio-only telehealth visits (phone visits). In most cases, patients are charged our typical non-covered phone visit fee of \$45 per 15 min interval.
- Patients who self-pay are eligible for a 20% discount off these fees when payment is made in full on the day of the service.

### **Additional Costs**

Dr. Becky may recommend lab tests or imaging studies to be performed at local medical facilities. If you elect to do the test(s), the facility you choose to use is responsible for billing and providing fee estimates. Dr. Becky may also recommend out-of-pocket functional lab tests. She would inform you of the associated cost and if you choose to do a functional lab test, you would pay the lab directly.

Dr. Becky may recommend specific natural medicines for your health needs. We maintain a natural medicine dispensary from which you may choose to purchase your prescribed natural medicines. Alternatively, you may opt to purchase natural medicines elsewhere.

*I understand that I am financially responsible for my medical expenses incurred at the Upper Valley Natural Health Center to the extent that my health insurance does not pay for the services provided. I acknowledge that I have been informed of the fees for the services offered at the Upper Valley Natural Health Center.*

\_\_\_\_\_  
**Signature of Patient**

\_\_\_\_\_  
**Signature of Guardian / Representative**

\_\_\_\_\_  
 Patient's Name (PRINT)

\_\_\_\_\_  
 Name of Patient's Guardian / Representative (PRINT)

\_\_\_\_\_  
 Date

\_\_\_\_\_  
 Relationship to Patient / Representative Authority

\_\_\_\_\_  
 Date

# UPPER VALLEY NATURAL HEALTH CENTER

REBECCA CHOLLET, ND  
2456 Christian Street, Suite 102  
White River Junction, VT 05001  
Phone (802) 281-6989 • Fax (802) 281-6988

## Telemedicine and Telephonic Services Informed Consent

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Patient Location (town and state): \_\_\_\_\_

**Provider:** Rebecca Chollet, ND (VT License #099-0000162; NH License #44)

**Provider's Physical Office Location:** 2456 Christian Street, Suite 102, White River Junction, VT 05001

I understand that telemedicine is the use of electronic information and communication technologies by a healthcare provider to deliver services to an individual when he/she is located at a different site than the provider. Telephonic services are health care services rendered over the phone. Telemedicine and telephonic services may be used as allowed by an individual's health insurance policy when the provider deems such virtual services medically appropriate.

I hereby consent to Dr. Rebecca Chollet of the Upper Valley Natural Health Center delivering health care services to me via telemedicine or telephone.

I understand that my insurance will be billed for telemedicine and/or telephone visits and that I will be responsible for any copayments, co-insurances, and/or deductible amounts that apply to my visits.

I understand that the Upper Valley Natural Health Center cannot guarantee the coverage of my telemedicine and/or telephone visits by my health insurance. **If my insurance denies coverage, despite the best efforts of the Upper Valley Natural Health Center to determine coverage in advance of the visit, I agree to be financially responsible for the cost of the visit.** (This does not apply to Green Mountain Care/VT Medicaid.)

I understand that the laws that protect privacy and the confidentiality of medical information also apply to telemedicine and telephonic services and that my insurance carrier will have access to my telemedicine and telephone visit medical records for quality review/audit.

I understand that I have the right to withhold or withdraw my consent to the use of telemedicine and/or telephonic services in the course of my care at any time, without affecting my right to future care or treatment. I may revoke my consent orally or in writing at any time by contacting the Upper Valley Natural Health Center at 802-281-6989.

As long as my consent has not been revoked, Dr. Rebecca Chollet of the Upper Valley Natural Health Center may provide health care services to me via telemedicine or telephone without the need for me to sign another consent form.

\_\_\_\_\_  
Signature of Patient

\_\_\_\_\_  
Signature of Guardian / Representative

\_\_\_\_\_  
Patient's Name (PRINT)

\_\_\_\_\_  
Name of Patient's Guardian / Representative (PRINT)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Relationship to Patient / Representative Authority

\_\_\_\_\_  
Date